**Case Ref:** **C2404 (incorp with C2409, C2410)**

**Background of Subjects**

**Suspect 1:**

Name / China Entry Permit / Country or Region: CHAN TAI MAN (“CHAN”) / A000001(0) / CHINA

HASE account: 111-111111-101 (opened on 24 Jul 2024, restriction imposed on 08 Aug 2024)

**Victim 1:**

Name / HKID / Country or Region: CHEUNG, TAK SHING (“CHEUNG”) / B000001(0)/ HK

HASE account: 222-222222-101 (opened on 20 Jun 2006)

**Victim 2:**

Name / HKID / Country or Region: YAN, MEI MEI (“YAN”) / B000002(0) / HK

HASE account: 222-222222-102 (opened on 08 Dec 2004)

**Victim 3:**

Name / HKID / Country or Region: TAN, FUNG (“TAN”)/ B000003(0) /HK

HASE account: 222-222222-103 (opened on 31 Jul 2015)

**Triggering Factors and Review on Reported Payments**

**Intelligence 1:** **C2404**

**Source: Victim**

**Fraud Type: Not Provided**

**Reported transaction credited to CHAN’s HASE account (111-111111-101)**

**1**: 07 Aug 2024, HKD5,000 via FPS, from YEUNG KAI’s The Hongkong and Shanghai Banking Corporation Limited account 666-66666-601 – it can be located in banking system.

**Intelligence 2:**

**Source: HSBC Referral**

**Fraud Type: Not mentioned**

**Alerted Transactions:**

**Reported transaction credited to CHAN’s HASE account (111-111111-101)**

**2:** 07 Aug 2024, HKD1,248 via FPS, from TSANG SIU MING’s The Hongkong and Shanghai Banking Corporation Limited account 666-66666-602 - it can be located in banking system.

**3:** 07 Aug 2024, HKD2,010 via FPS, from TSANG SIU MING’s The Hongkong and Shanghai Banking Corporation Limited account 666-66666-602 – it can be located in banking system.

**Intelligence 3:**

**Source: HSBC Referral**

**Fraud Type: APE**

**Alerted transactions:**

**Reported transaction credited to CHAN’s HASE account (111-111111-101)**

**4:** 07 Aug 2024, HKD2,460 via FPS, from XIE PANGAN’s The Hongkong and Shanghai Banking Corporation Limited account 666-66666-603 – it can be located in banking system.

**5:** 07 Aug 2024, HKD300 via FPS, from XIE PANGAN’s The Hongkong and Shanghai Banking Corporation Limited account 666-66666-603 – it can be located in banking system.

**Intelligence 4:**

**Source: HSBC Referral**

**Fraud Type: APE**

**Alerted transaction:**

**Reported transaction: same as reported transaction 1.**

**Intelligence 5:** **C2411**

**Source: Internal Referral**

**Fraud Type: Not Provided**

**Alerted transaction:**

**Reported transaction: same as reported transaction 3.**

**Intelligence 6:** **C2412**

**Source: Internal Referral**

**Fraud Type: Not provided**

**Alerted transaction:**

**Reported transaction: same as reported transaction 4.**

**Intelligence 7:** **C2413**

**Source: Internal Referral**

**Fraud Type: Not Provided**

**Alerted transaction:**

**Reported transaction: same as reported transaction 5.**

**Intelligence 8:** **W RN 240■■■■■■■**

**Source: Police Letter**

**Police Investigation Team: District Investigation Team 4**

**Police Reference: W RN 240■■■■■■■**

**Alerted transaction:**

**Reported transaction credited to CHAN’s HASE account (111-111111-101)**

**6:** 07 Aug 2024, HKD2,430 via ATM, transferred from CHEUNG’s HASE account 222-222222-101 – it can be located in banking system.

**Intelligence 9:** **C2418**

**Source: Internal Referral**

**Fraud Type: Not Provided**

**Alerted transaction:**

**Reported transaction: same as reported transaction 2.**

**Intelligence 10:** **C2414**

**Source: Internal Referral**

**Fraud Type: Not Provided**

**Alerted transaction:**

**Reported transaction: same as reported transaction 1.**

**Intelligence 11:**

**Source: Police Letter**

**Police Investigation Team: District Investigation Team 3**

**Police Reference: TST RN 240■■■■■■■**

**Fraud Type: E-shopping Fraud**

**Alerted transaction:**

**Reported transaction credited to CHAN’s HASE account (111-111111-101)**

**7:** 07 Aug 2024, HKD3,060 via FPS, from YAN’s HASE account 222-222222-102 – it can be located in banking system.

**Intelligence 12:**

**Source: Police Letter**

**Police Investigation Team: District Technology & Financial Crime Unit**

**Police Reference:** **TM RN 240■■■■■■■**

**Fraud Type: E-shopping Fraud**

**Alerted Transaction:**

**Reported transaction: same as reported transaction 2+3.**

**Intelligence 13: C2409**

**Source: victim**

**Fraud Type: AP-Impersonation (Others)**

**Alerted Transaction:**

**Reported transaction: same as reported transaction 6.**

**Intelligence 14: C2410**

**Source: Victim**

**Fraud Type: AP – Purchase (Online Shopping Fraud)**

**RN Ref.: TST RN 240■■■■■■■**

**Alerted Transaction:**

**Reported transaction: same as reported transaction 7.**

**Intelligence 15:**

**Source: Police Letter**

**Police Investigation Team: District Investigation Team 5**

**Police Reference:** **LTN RN 240■■■■■■■**

**Fraud Type: Investment Scam**

**Alerted transaction:**

**Reported transaction credited to CHAN’s HASE account (111-111111-101)**

**8:** 06 Aug 2024, HKD336,000 via NET, transferred from TAN’s HASE account 222-222222-103 – it can be located in banking system.

**Intelligence 16:** **C2415**

**Source: Search Warrant**

**Police Reference: TSRN2401■■■■, Writ No.: 6■■■**

**Fraud Type: Not Provided**

**Alerted transaction**

**Reported transaction: same as reported transaction 7.**

**Intelligence 17: C2416**

**Source: Search Warrant**

**Police Reference: MOSRN2401■■■■, Writ No.:6■■■/2024**

**Fraud Type: Not Provided**

**Alerted Transaction:**

**Reported transaction credited to CHAN’s HASE account (111-111111-101)**

**9:** 07 Aug 2024, HKD5,000, transferred to CHAN’s HASE account 111-111111-101. As 3 counts same amount HKD5,000 credit to CHAN on the same day, the transaction cannot be located.

**Intelligence 18: C2417**

**Source: Search Warrant  
Police Reference: TMRN240■■■■, Writ No.: TM86■■/2024**

**Fraud Type: Not Provided**

**No transaction was provided.**

**KYC Review on CHAN**

|  |  |
| --- | --- |
| **Customer Background** |  |
| Entry permit | A000001(0) |
| Customer name | CHAN TAI MAN |
| Relationship with HASE since | 24 Jul 2024 |
| Gender | MALE |
| Date of birth | 1 JAN 2000 |
| Nationality (country/region/ territory) | CHINA |
| Occupation | UNKN FACTORY WORKER (last updated on 24 Jul 2024) |
| Employer | ABC1 Limited |
| Address | Rm01, 1/F, 111 Argyle Street, Mong Kok, Hong Kong |
| Contact number | 10000001 (Mobile) |
| Email | 10000001@hangseng.com |
| Monthly income | HKD20,000 (last updated on 24 Jul 2024) |
| Previous financial crime risk | No previous financial crime risk was identified. |
| Others | Last CDD review was found and completed on 24 Jul 2024. |
| Account opening purpose is for save/invest in HK. |

**Conclusion and the Way Forward on CHAN**

* Intelligence revealed that account 111-111111-101 of CHAN was involved into fraud activities as suspect account. The involved 8 counts reported payments were verified and could be located in the bank system.
* CHAN’s account was newly opened on 24 Jul 2024.
* From the high level account review, money laundering red flag can be observed.

In summary, the financial crime risk of CHAN could be identified. Therefore, it is recommended to terminate the business relationship between the bank and CHAN.

**KYC Review on CHEUNG**

|  |  |
| --- | --- |
| **Customer Background** |  |
| HKID | B000001(0) |
| Customer name | CHEUNG, TAK SHING |
| Relationship with HASE since | 20 Jun 2006 |
| Gender | FEMALE |
| Date of birth | 1 Oct 1999 |
| Nationality (country/region/ territory) | HONG KONG |
| Occupation | GEN MANAGEMENT MGR (last updated on 15 Aug 2024) |
| Employer | BBC1 Limited |
| Address | Rm01, 2/F, 222 Argyle Street, Mong Kok, Hong Kong |
| Contact number | 20000001 (Mobile) 21000001 (Home) |
| Email | 20000001@hangseng.com |
| Last 1month Salary | HKD36,343 |
| Last 2month Salary | HKD34,871 |
| Last 3month Salary | HKD44,031 |
| Last 4month Salary | HKD34,590 |
| Last 5month Salary | HKD33,677 |
| Last 6month Salary | HKD34,601 |
| Previous financial crime risk | No previous financial crime risk was identified. |

**Findings and actions on CHEUNG**

|  |  |  |  |
| --- | --- | --- | --- |
| **KYC** | | | |
| PVC | No | | |
| Potential negative media coverage | No | | |
| Previous dispute record | No | | |
| Financial status | Refer KYC table | | |
| Other relevant circumstances | No | | |
| **Findings on customer** | **Yes** | **No** | **Unknown** |
| Lent ATM card to a 3rd party |  |  |  |
| Lost or stolen ATM card |  |  |  |
| Authorized a 3rd party to use bank account |  |  |  |
| PIN written down on a physical/digital device or disclosed to a 3rd party |  |  |  |
| Left the card in the ATM after cash withdrawal/ transfer |  |  |  |
| Reported payment was authorized by customer |  |  |  |
| Inputted bank account information or personal e-Banking credentials onto a fake link/fake website |  |  |  |
| Downloaded a side-loaded application from an unofficial channel |  |  |  |
| Was the card kept safely by the customer? |  |  |  |
| Is the mobile number used by the customer the same as the customer’s record in the bank? |  |  |  |
| Has the customer provided updated contact information to receive bank’s notification? |  |  |  |
| Did customer receive the SMS/ email notification delivered from the bank? |  |  |  |
| Did customer pay attention to the notification delivered from the bank? |  |  |  |
| Reported lost/fraud incident to the bank timely |  |  |  |
| Reported case to the Police |  |  |  |
| Other relevant circumstances | N/A | | |
| **Other** | | | |
| Customer Return Document | Please select the document(s) that customer provided.  □ Police Witness Statement   Others:\_ N/A\_\_\_\_ | | |
| Bank Control Weakness(es)/Error(s) | □ Yes  No | | |
| Customer raised Complaint |  No complaints received from the frontline | | |

**Conclusion on CHEUNG**

* Reported payment was confirmed to be debited from customer’s HASE account (222-222222-101).
* Customer reported the case to the police with reference: TST RN 240■■■■■■■
* Added CDS code (BEWARE OF FRAUDULENT INSTRUCTION / APPLICATION / IMPERSONATION REF: C2409 FMS GZC.) in OBS for customer on 07 Aug 2024.
* C2400 is under investigation.
* Account no. (111-111111-101) has been updated to <BLACKLISTED\_ACCOUNT > before.
* Conducted fraud tagging on the alleged fraud transaction on 07 Aug 2024.
* Acknowledgement SMS was sent to customer on 19 Aug 2024.
* The reported transaction was authorized by customer. Hence, the customer should be liable for any loss incurred in this incident.
* No further investigation could be processed at the current stage, close case first.

**KYC Review on YAN**

|  |  |
| --- | --- |
| **Customer Background** |  |
| HKID | B000002(0) |
| Customer name | YAN, MEI MEI |
| Relationship with HASE since | 05 Aug 2003 |
| Gender | MALE |
| Date of birth | 1 Oct 1999 |
| Nationality (country/region/ territory) | HONG KONG |
| Occupation | GEN MANAGEMENT MGR (last updated on 25 Apr 2012) |
| Employer | BBC2 Limited |
| Address | Rm02, 2/F, 222 Argyle Street, Mong Kok, Hong Kong |
| Contact number | 20000001 (Mobile) NIL (Home) |
| Email | 20000001@hangseng.com |
| Last 1month Salary | HKD0 |
| Last 2month Salary | HKD3,234 |
| Last 3month Salary | HKD0 |
| Last 4month Salary | HKD0 |
| Last 5month Salary | HKD0 |
| Last 6month Salary | HKD0 |
| Previous financial crime risk | No previous financial crime risk was identified. |

**Findings and actions on YAN**

|  |  |  |  |
| --- | --- | --- | --- |
| **KYC** | | | |
| PVC | No | | |
| Potential negative media coverage | No | | |
| Previous dispute record | No | | |
| Financial status | Refer KYC table | | |
| Other relevant circumstances | No | | |
| **Findings on customer** | **Yes** | **No** | **Unknown** |
| Lent ATM card to a 3rd party |  |  |  |
| Lost or stolen ATM card |  |  |  |
| Authorized a 3rd party to use bank account |  |  |  |
| PIN written down on a physical/digital device or disclosed to a 3rd party |  |  |  |
| Left the card in the ATM after cash withdrawal/ transfer |  |  |  |
| Reported payment was authorized by customer |  |  |  |
| Inputted bank account information or personal e-Banking credentials onto a fake link/fake website |  |  |  |
| Downloaded a side-loaded application from an unofficial channel |  |  |  |
| Was the card kept safely by the customer? |  |  |  |
| Is the mobile number used by the customer the same as the customer’s record in the bank? |  |  |  |
| Has the customer provided updated contact information to receive bank’s notification? |  |  |  |
| Did customer receive the SMS/ email notification delivered from the bank? |  |  |  |
| Did customer pay attention to the notification delivered from the bank? |  |  |  |
| Reported lost/fraud incident to the bank timely |  |  |  |
| Reported case to the Police |  |  |  |
| Other relevant circumstances | N/A | | |
| **Other** | | | |
| Customer Return Document | Please select the document(s) that customer provided.  □ Police Witness Statement   Others:\_ N/A\_\_\_\_ | | |
| Bank Control Weakness(es)/Error(s) | □ Yes  No | | |
| Customer raised Complaint |  No complaints received from the frontline | | |

**Conclusion on YAN**

* Reported payment was confirmed to be debited from customer’s HASE account (222-222222-102).
* Customer reported the case to the police with reference: TM RN 240■■■■■■■.
* Added CDS code (BEWARE OF FRAUDULENT INSTRUCTION / APPLICATION / IMPERSONATION REF: C2410 FMS GZC.) in OBS for customer on 10 Aug 2024.
* No previous case found on customer.
* Account no. (111-111111-101) has been updated to <BLACKLISTED\_ACCOUNT > before.
* Conducted fraud tagging on the alleged fraud transaction on 07 Aug 2024.
* Acknowledgement SMS was sent to customer on 23 Aug 2024.
* The reported transaction was authorized by customer. Hence, the customer should be liable for any loss incurred in this incident.
* No further investigation could be processed at the current stage, close case first.

**KYC Review on TAN**

|  |  |
| --- | --- |
| **Customer Background** |  |
| HKID | B000003(0) |
| Customer name | TAN FUNG |
| Relationship with HASE since | 31 Jul 2015 |
| Gender | FEMALE |
| Date of birth | 3 Oct 1999 |
| Nationality (country/region/ territory) | HONG KONG |
| Occupation | WAITER/WAITRESS |
| Employer | N/A |
| Address | Rm03, 2/F, 222 Argyle Street, Mong Kok, Hong Kong |
| Contact number | 20000003 (Mobile) |
| Email | 20000003@hangseng.com |
| Last 1month Salary | HKD19,569 |
| Last 2month Salary | HKD18,430 |
| Last 3month Salary | HKD18,810 |
| Last 4month Salary | HKD18,715 |
| Last 5month Salary | HKD19,000 |
| Last 6month Salary | HKD18,810 |
| Previous financial crime risk | No previous financial crime risk was identified. |
| Others | Auto-pay screen found another employer BBC9 Limited, BBC10 Limited via bank system. |
|  |

**Findings and actions on TAN**

|  |  |  |  |
| --- | --- | --- | --- |
| **KYC** | | | |
| PVC | No | | |
| Potential negative media coverage | No | | |
| Previous dispute record | No | | |
| Financial status | Refer KYC table | | |
| Other relevant circumstances | No | | |
| **Findings on customer** | **Yes** | **No** | **Unknown** |
| Lent ATM card to a 3rd party |  |  |  |
| Lost or stolen ATM card |  |  |  |
| Authorized a 3rd party to use bank account |  |  |  |
| PIN written down on a physical/digital device or disclosed to a 3rd party |  |  |  |
| Left the card in the ATM after cash withdrawal/ transfer |  |  |  |
| Reported payment was authorized by customer |  |  |  |
| Inputted bank account information or personal e-Banking credentials onto a fake link/fake website |  |  |  |
| Downloaded a side-loaded application from an unofficial channel |  |  |  |
| Was the card kept safely by the customer? |  |  |  |
| Is the mobile number used by the customer the same as the customer’s record in the bank? |  |  |  |
| Has the customer provided updated contact information to receive bank’s notification? |  |  |  |
| Did customer receive the SMS/ email notification delivered from the bank? |  |  |  |
| Did customer pay attention to the notification delivered from the bank? |  |  |  |
| Reported lost/fraud incident to the bank timely |  |  |  |
| Reported case to the Police |  |  |  |
| Other relevant circumstances | N/A | | |
| **Other** | | | |
| Customer Return Document | Please select the document(s) that customer provided.  □ Police Witness Statement   Others:\_ N/A\_\_\_\_ | | |
| Bank Control Weakness(es)/Error(s) | □ Yes  No | | |
| Customer raised Complaint |  No complaints received from the frontline | | |

**Conclusion on TAN**

* Reported payment was confirmed to be debited from customer’s HASE account (222-222222-103).
* Customer reported the case to the police with reference: LTN RN 240■■■■■■■.
* Added CDS code (BEWARE OF FRAUDULENT INSTRUCTION / APPLICATION / IMPERSONATION REF: C2404FMS GZC.) in OBS for customer on 15 Oct 2024.
* TAN as victim role in C2401, C2402 is under investigation.
* Account no. (111-111111-101) has been updated to <BLACKLISTED\_ACCOUNT > before.
* Conducted fraud tagging on the alleged fraud transaction on 26 Aug 2024.
* No need to SMS per police source.
* The reported transaction was authorized by customer. Hence, the customer should be liable for any loss incurred in this incident.
* No further investigation could be processed at the current stage, close case first.